

CHEDDAR MEDICAL CENTRE



THE AUTOMATED APPOINTMENT REMINDER SERVICE



FREE appointment reminders.

This leaflet explains about the Mjog reminder service and how to register your interest.

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About MJog

MJog is a fully automated text messaging service which reduces missed appointments and assists with health or promotional campaigns.

Approximately 1 in 10 people miss their appointments and have to wait for another.

Missed appointments cost the NHS £millions.

Missed appointments delay your treatment and increase waiting times for ALL patients.

MJog features:

- Free automated appointment reminders (sent by text to your mobile phone)
- MJog will send text reminders 2 working days ahead of the booked appointment
- Health campaign invitations/automated patient recalls

Registration Form

Name:

Date of birth:

Address:

Please tick the boxes to indicate if you are happy for us to use these methods of communication with MJog.

Mobile:

If not using your own number, please document the relationship of the person whose details are being used beneath each relevant number.

If you are authorising messages to be sent to a friend or family member please read T&C's overleaf.

Receive Texts

Email address:

(block capitals please)

Appointment reminders by email*

**At the moment email reminders are not possible, but ticking this box now will enable us to set this up for you if/when it does happen. We will not use your email address to contact you for a clinical matter without your prior consent.*

I consent to the terms and conditions detailed overleaf.

Patients Signature:

Date:

Please pass this form to reception who will sign you up to this service at the earliest opportunity. Thank you.

Terms and Conditions

- For confidentiality purposes, this service is available to patients over the age of 16 only
- Please note that if you book within 2 working days of your appointment, you will not receive a reminder.
- If your appointment is on a Monday or Tuesday, you should receive your reminder on the Friday the week before.
- Don't forget to let us know if you change your telephone number.
- We may use this service for a number of clinical reasons, such as invitations to chronic disease clinics or to help us keep your records up to date.

IF AUTHORISING MESSAGES TO BE SENT TO A FRIEND OR FAMILY MEMBER:

- ⇒ **Please make sure the form is signed by patient themselves**, indicating their consent, and that the relationship is documented.